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need to review their business process and consider outsourcing or subcontracting, where necessary, to maintain a competitive edge and customer satisfaction. Currently, businesses need to focus ...

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Deal valued at \$12.2mln: Raya Customer Experience (RCX) acquires the majority of Gulf CX  
and Mindtree Minds for their dedication in exceeding customer expectations." Jef Loos, Head of Sourcing, Whitelane Research, said, "The last 12 months and beyond tested the agility and skills of the ...

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